

Payam J. Mostafavi

From: Jones, Damon A. <D3Jones@lasd.org>
Sent: Saturday, January 1, 2022 7:11 PM
To: David Roberts
Cc: Bolder, Vergilian J.; Dinh, Trang X; Ramirez, Jose P.
Subject: Re: Tickets Closed Without Proper Clean-Up

Hello Dave,

Happy New Year!

I know the team submitted a few work order tickets and also made contact with some of the homeless individuals who are residing on the freeway a few times over the past 4 months. As you know, CHP and Cal Trans has the direct responsibility for that area. We will continue to try and address from our angle.

Respectfully,

Captain Damon A. Jones

From: David Roberts <drobot@carsonca.gov>
Sent: Saturday, January 1, 2022 3:15 PM
To: Ramirez, Jose P. <JPRamire@lasd.org>; Bolder, Vergilian J. <VJBolder@lasd.org>; Jones, Damon A. <D3Jones@lasd.org>
Subject: Fwd: Tickets Closed Without Proper Clean-Up

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments

Greetings Sirs!

Happy New Year! Hope you are all safe and well. I wanted to keep you in the loop of the email from a retired Veteran below regarding the homeless encampment.

Thank you,
David

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: January 1, 2022 at 2:41:07 PM PST
To: Lula Davis-Holmes <LDavis-Holmes@carsonca.gov>
Cc: "Queen, Allison@DOT" <Allison.Queen@dot.ca.gov>, David Roberts <drobot@carsonca.gov>, Valencia Johnson <Vjohnson@carsonca.gov>, vvcarson@tsaproperties.com
Subject: Re: Tickets Closed Without Proper Clean-Up

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ma'am,

As of Thursday, Dec 30, 2021 Cal Trans, the Public Safety Office and Public Works were still pointing the finger at each other on certain areas. I sent an email Thursday afternoon with all of them in one email with the hope that they can get on the same sheet of music to clean-up their designated areas of responsibility.

If not Carson will soon look like the new Skid Row.

I took this video a few minutes ago of one of multiple encampments that can be seen from the balcony of the Veterans Village of Carson. The homeless continue bringing more and more items.

At night the homeless have small camp fires going to stay warm which is putting lives at risk as fires may start burning out of control which they have already in the past.

I hope they are given housing soon and the areas are cleaned up.

[REDACTED]

[REDACTED]

Chief Warrant Officer

U.S. Army, Retired

On Jan 1, 2022, at 10:06 AM, Lula Davis-Holmes <LDavis-Holmes@carsonca.gov> wrote:

Thanks for the info. the city has contacted the overpervauthritues and visited the site last week. I am hoping that cal transfer will be proactive in assisting to Eli I ate cthisxtj problem

Sent from my T-Mobile 5G Device

Get [Outlook for Android](#)

From: Queen, Allison@DOT <Allison.Queen@dot.ca.gov>

Sent: Wednesday, December 29, 2021 9:00:58 PM

To: [REDACTED]

Cc: Lula Davis-Holmes <LDavis-Holmes@carsonca.gov>; Lula Davis-Holmes <LDavis-Holmes@carsonca.gov>; Valencia Johnson <Vjohnson@carsonca.gov>; vvcarson@tsaproperties.com <vvcarson@tsaproperties.com>

Subject: RE: Tickets Closed Without Proper Clean-Up

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear [REDACTED] & All,

I've forwarded your email to the responsible region. **Please direct any and all future communications regarding Customer Service Requests, complaints and requests for status to Bryna.Content-Watkins@dot.ca.gov.**

Thank you.

From: [REDACTED]
Sent: Monday, December 27, 2021 1:37 PM
To: Queen, Allison@DOT <Allison.Queen@dot.ca.gov>
Cc: Ldavis-holmes@carsonca.gov; lholmes@carson.ca.us; Valencia Johnson <Vjohnson@carsonca.gov>; vvcarson@tsaproperties.com
Subject: Tickets Closed Without Proper Clean-Up

EXTERNAL EMAIL. Links/attachments may not be safe.

Good afternoon,

On Dec 25, 2021, I submitted approximately 13 tickets for Customer Service Requests around the Carson, CA area near Carson St., Figueroa, the 110 Freeway, Torrance Blvd and 223rd st.

Today most of the tickets were closed claiming they were duplicates or the issue is being worked on.

I have reviewed my account and there are tickets that were closed such as ticket # 835910 submitted in March 2021 regarding the trash at 223rd street and the encampment that follows along the side of the 110 freeway with shopping carts and graffiti. This has never been cleaned up but the ticket was closed. I submit a ticket again and it's closed claiming to be a duplicate. When creating a ticket the screen ask you to select the specific issue from the menu. Trash is a separate issue, graffiti is a separate issue and Encampment is a separate issue. So why are you or the CalTrans office closing the tickets that are addressing separate issues? So if someone creates a ticket for graffiti ONLY are you stating that the trash will also be picked up and the encampment will be removed giving housing to the homeless?

You can also see below that I submitted a ticket for the graffiti on the 110 signs on Carson St. back in April 2021 but yet these signs have never been cleaned up nor replaced.

I have received emails from you stating that issues can't be addressed until a ticket is submitted.

I am confused and frustrated about this process. Your office quickly closes tickets without properly addressing all issues.

As I have stated many times before Cal Trans should regularly monitor and check their own areas for cleanliness and security. Community members have taken the time out to create tickets and they are quickly closed as to cover up the issue instead of cleaning up the areas.

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